

## EVERIDIS HEALTH SCIENCES *PRODUCT RETURN POLICY*

- All Everidis Health Sciences product returns must be sent to:  

Everidis Health Sciences  
Attn: Returns  
2900 Brannon Avenue  
St. Louis, MO 63139
- Returns/exchanges that are a result of shipping error or damage may be processed through your sales representative and are not subject to return authorization, fees or eligibility assessments.
- All other returns must be itemized and accompanied by a Return Authorization form which may be obtained by calling Everidis Health Sciences toll free: **877-776-0101**
- Product returned within 30 days of receipt by customer and meeting policy requirements will be processed without transaction or unit fees.
- Return authorizations will not be issued for any product more than one (1) year past expiration date.
- Everidis Health Sciences will issue credit or check for returned goods within 30 days of their receipt. No deduction/credit may be taken prior to that time.
- Product not purchased either directly from Everidis Health Sciences or from an authorized wholesaler of the Everidis Health Sciences will not be accepted for credit.
- Returned products will be promptly evaluated for credit based on eligibility and/or ineligibility. All products returned, regardless of credit eligibility become property of Everidis Health Sciences. All Everidis Health Sciences products are returned with the understanding that they are subject to final review and evaluation by Everidis Health Sciences, and will be processed in accordance with the most recent returned goods policy in effect at the time the return is received.
- Exchange credits or refunds for returned product will reflect original purchase price of merchandise less 10% unless the return is a result of shipper's error or shipping damage; or customer has a specifically contracted return goods agreement with Everidis.
- Credit will not be issued for product sold with the specific understanding that it is non-refundable, as specified in the price list.
- This returned goods policy applies to the original purchase only. Product which has been repackaged, product purchased through a bankruptcy sale, fire sale, sacrifice sale or otherwise known as distress merchandise or product not in the original container is not eligible for credit.
- Everidis Health Sciences reserves the right to amend this policy by notification to the customer.